Visitor Restrictions, Limited Access Points And Entrance Screening Now In Effect At Pembroke Regional Hospital

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PEMBROKE – In an effort to protect the community and safeguard the Pembroke Regional Hospital's patients and staff against COVID-19, a variety of measures are now being put in place to limit access to the hospital and ensure that those entering the facility are not at risk of having, or having been exposed to, COVID-19.

"Starting this evening, we are limiting visitors and beginning to lockdown multiple access points to our buildings to the point where patients and visitors will be directed to enter only through selected entrances with screening stations," said PRH President and CEO Pierre Noel.

Those entrances will be the Emergency Department entrance in Tower A (24/7), the main entrance to Tower C (7 a.m. to 7 p.m.) and the main entrance to Tower D (7 a.m. to 5 p.m.).

Recognizing that this new process will cause delays, Mr. Noel said those with scheduled appointments are being advised to arrive at least 30 minutes in advance of their scheduled appointment in order to allow for screening.

In addition, visitor restrictions have been put in place limiting visitors to one per patient at a time. All visitors must be at least 12 years old. Exceptions will be made on compassionate grounds for those visiting patients who are very ill or receiving palliative care.

"We recognize the impact that restrictions like this have on our patients but also recognize we are doing it to help protect those in our care," Mr. Noel said.

Given the rapidly evolving circumstances, Mr. Noel said that the hospital will be putting out regular communication to the public via local media channels and the hospital's social media sites (Facebook, Twitter) as changes occur to hospital operations.

He also noted that any necessary reductions in services will result in patients being contacted directly to advise them of changes or cancellations.

In terms of hospital amenities, the PRH Auxiliary's Mural Café will close until further notice effective March 17th. However, the Sunshine Gift Shop will remain open Monday to Friday form 1-4 p.m. and weekends from 1:30-3:30 p.m., until further notice, so that TV rental service for patients can be maintained.

"We recognize that these are challenging times for everyone and the spread of this new virus has resulted in a lot of fear and uncertainty, but I can assure you that we are doing all we can to ensure and protect the health of our patients, visitors, volunteers, physicians and staff so that we will be here for our community when it needs us the most," Mr. Noel said.

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